ABOUT MEZZA9 SOLUTIONS SDN BHD



We have been providing diversified consultancy and full outsourcing services since our establishment in 2010 to various industries. For instance, Banking, Telecommunications, Government and many more in line with our strategic partnership expansion across ASEAN and the Middle East continent.

Through our years of expertise in various engagements, we are fully equipped to deliver various engagement models ranging from full system implementation services, business or ITconsulting arm, and using customized solutions to serve your specific business needs.

CORE SERVICES

- Automation
- ••• Robotics
- Cloud Adoption
- Artificial Intelligence
- Business Process Management
- Advanced Analytics on Big Data Platform



FOCUSED INDUSTRY

- ••• Government Agency
- Financial
- Banking
- ••• Insurance
- Manufacturing

Mezza9 Solutions was established with the mission of providing DevOps consulting, Big Data Analytics, Cloud Management solutions as well as customized solution integration products. It is through these capability offerings that we continue to strive more achievement in undertaking various engagements across South East Asia with successful rollout and high customer satisfaction.

Through our years of expertise in the various domains, our team has developed best practice implementation methodology and that can be tailor made for customer's environments, to achieve the desired outcome.

Our core team started from a humble background of developing quality assurance methodologies and we are now equipped to deliver various customized solutions to your needs, while taking into considerations that quality is at the core to everything that we do.

We are fully equipped to deliver various engagement models for your business ranging from full system implementation services, business or IT consulting arm, as well as using customized capabilities/solutions to serve your specific needs.

Our consultants hailed from various backgrounds are proficient in handling various outsourcing engagements, have the aptitude to create, innovate and optimize using the latest technology to provide the best possible solution for your business ensuring faster time to market with higher customer satisfaction.

With this, we are confident that we can help our client to mitigate the risks associated with developing and deploying applications to the market, allowing for reduced time to market, thus helping the business to save a significant amount of money on product development and gain satisfied customers.

Some Facts and Figures about **Mezza9 Solutions Sdn Bhd**

Established in 2010 in Malaysia, expanded to Thailand, and continue to grow across ASEAN, Middle East & Australia/NZ Region

> Established first satellite office in Hamilton, New Zealand in 2021

Focused industries include Financial Services, Government, Telco and others

Proven and consistent growth in financial background & revenue with paid-up capital of up to RM1.5M

MDEC Data Technology Partnership since 2019

System/Network Architecture Design & Support

Leveraging our consultant's skillset in architecture design, networking on both cloud and on premises, we provide consulting resources to design and deploy dynamically scalable, highly available, fault tolerant and reliable applicable design.

Global Business Services or Knowledge Process

We assist our client in making use of proper Business Process
Management (BPM) tools to align their business processes that are repeatable to a manageable fashion as well as optimization cycle to build more efficiency in their practices through automation and consultancy services.

Cloud Adoption for Increased Agility

We provide a flexible cloud adoption and a step by step migration journey for customers that are ready to move to the cloud while tackling the nitty-gritty of data sensitivity and the overall security governance on cloud,

Autonomous Technology

Leveraging on DevOps implementation principle, we help our customers to shorten their time to market & improve the quality of development while reducing the costs by embedding autonomous technology as an ingrained practice across the development lifecycle.

Artificial Intelligence

We provide consultancy services and build smart AI to get the user to the answer that they're looking for. Using Natural Language Processing (NLP) technique, we will work with our client to build the platform so as to gain a good understanding with the user within the shortest time possible.

Robotics

With so many platforms available, we assist our client in choosing a suitable platform, assist in designing conversational flow, designing it with the end-user in mind. We can also help our client to build chatbots to automate customer service, lead generation, sales or simplify enterprise processes on a variety of platform

Advanced Analytics on Big Data Platform

In line with customer's Big Data and Analytics journey, we provide Data as a Service implementation services to achieve actionable insights as well as ability to convert data as a profitable revenue generating model for all businesses.



Here at Mezza9, we strive to grow organically through quick adaptation of new technology in the market, internal processes through utilizing existing excellent resources, process optimization, etc. By maximizing growth from within, the company is able to focus on continuing to improve on business processes to reduce costs and be more competitive in terms of pricing of offerings.

TEAM COMPETENCY

Our team consists of people from diverse backgrounds with many years of industrial experience in a myriad of industries. We have a technical team, platform/analytics team and process team. Our team is robust and has had project experience in the government, financial, banking, insurance, manufacturing and social security industry. With this our team has delivered excellent results to our clients and has received excellent feedback.

POINT OF CONTACT

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